PRODUCT COMPLAINT FORM FOR PURCHASES MADE THROUGH
www.nimblezone.eu

BUYER:

Name and surname:_____

Street and house number:_____

City and postal code: _____

Phone:_____

E-mail:_____

SELLER:

Business name: Synergy Systems, s.r.o.

Street and house no.: Račianska 88B

City and postal code: Bratislava 831 02

Phone: +421 902 645 945

E-maill: info@nimblezone.eu

Reg ID: 52057003 Tax ID: SK2120875097

I hereby declare that the information provided is true and accurate to the best of my knowledge. I understand that the processing of this complaint is subject to the terms and conditions set by Synergy Systems s.r.o., operator of www.nimblezone.eu. I am sending the product I ordered from your website nimblezone.eu along with this letter and I claim my right to file a complaint within the statutory warranty period.

Product Information

- **Product Name:** _____

- **Invoice No.:**_____

- **Quantity Purchased:** _____

- **Date Received:** _____

- **Product Condition Upon Receipt:**

☐ Damaged

☐ Defective

☐ Incorrect Item

☐ Other: _____

Requested Resolution

☐ Replacement

☐ Refund

☐ Repair

☐ Other:_____

_____   _____

Buyer's signature_____   Date:_____

_____

Response to complaint* (*to be filled by the seller):

Complaint received on*:_____

Response*:_____

_____

Complaint processed on*:_____

Complaint handled by*:_____

Employee's signature*_____   Date:*_____